

नियम एवं शर्तें Terms and Conditions

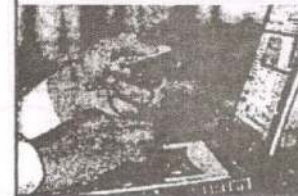
1. RTGS/NEFT payment order issued by the customer shall be complete in all respects and must be checked carefully
2. The Customer shall be responsible for the accuracy of the particulars given in the RTGS/NEFT Payment instruction and shall be liable and responsible for any loss or damage arising account of any error in the RTGS/NEFT Payment instruction.
3. The Customer agrees that the RTGS/NEFT Payment Instructions shall become irrevocable when such instructions, have been executed and / or are in the process of execution and the revocation of such instruction is not possible.
4. Andhra Bank shall endeavour to execute and process the transactions as proposed to be made buy the Customer promptly but shall not be responsible for any non-response or delay in responding due to any reason whatsoever, including due to failure of operational systems or any requirement of law. Andhra Bank shall under no circumstance, be held liable to the Customer if the Andhra Bank RTGS/NEFT Facility not available in the he desired manner for reasons including but not limited to natural calamities, legal restraints, faults in the telecommunication network or network failure or any other reason beyond the control of Andhra Bank.
5. The Bank sahl not be liable for any loss or damage arising out to or resulting from delay in transmission/delivery or non delivery or RTGS/NEFT electronic message or any mistake/omission/error in transmission or delivery thereof or in deciphering the message form any cause whatsoever or from its misinterpreting received or the action of the Destination Bank or any event beyond the Bank's control.
6. Andhra Bank sahl have the sole discretion to decide on the cut-off-time transmitting the settlement instructions. RTGS/NEFT Payment instruction received after cut-off-time will be completed on the next business day. Such cut-off time shall be notified to the Customer from time to time on our website.
7. The customer is bound by the payment order executed by the bank if the bank had executed the payment order in good faith. The customer agrees that Andhra Bank shall be liable to the Customer, only in the event of any error in the execution of the instructions pursuant to the RTGS/NEFT Payment instruction arising on account of gross negligence or willful misconduct of Andhra Bank. In such an event, Andhra Bank relations to the RTGS/NEFT Payment instruction arising on account of gross negligence or willful misconduct of Andhra Bank. In such a event, Andhra Bank's liability shall be limited to the refund of the excess amounts, (if any) erroneously paid or reversal of the transaction if possible and practical, so to do and / refund of any fees and / or charges which forthwith report to Andhra Bank any discrepancy in the execution of the RTGS Payment instruction by Andhra Bank. The customer agrees that, in such an event, he/she shall not be entitle to dispute the correctness of the execution of the RTGS payment instruction.
8. The Customer shall ensure availability to funds in the Account towards the fulfillment of the RTGS/NEFT Payment Instruction before/at the time of the execution of the RTGS/NEFT payment instruction by Andhra Bank as also for the payment of applicable fees and /or charges.
9. The customer hereby authorizes the bank to debit to his/her account liability incurred by the bank in execution of any payment order issued by him/her and undertakes to pay the amount and reimburse the bank any liability incurred by the bank.
10. The Customer agrees that and is aware that there is a risk of no-payment to the beneficiary on the day of the transaction. The same may be for any reason whatsoever, including a hold at the beneficiary's branch. Andhra Bank or RBI or any other participant in the RTGS shall not be liable, in any manner whatsoever, to the Customer for any such delay.
11. The minimum amount to be remitted through RTG's is Rs. 1 Lakh.
12. Email Id or Mobile Number of the Sender is to be invariably mentioned for NEFT.

प्रमुख टिप्पणी Important Notes

1. Please ensure noting the UTR (Unique Transaction Remittance number) on this counterfoil before leaving Branch Premises.
2. For any future reference to the transaction, please inform UTR number and date.
3. Please contact the branch for knowing the Status of the Transaction before closure of branch. If the status transaction is "Settle", it will reach the destination.

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